

# **Vocal One – Vocal IP's Advanced Unified Communication Platform**

Vocal One is the next generation cloud-based communication service provided by Vocal IP nationwide. Vocal One unifies the widest range of communication methods on mobile and desktop platforms, including HD voice calling, chat, web and video conferencing, SMS texting and Instant Messaging to create a unified communication platform for businesses.

In today's environment, ease of use, flexibility and mobility are musts for any business communications. Vocal One works seamlessly from desk phones, laptops, tablets and from any smartphone/mobile device. You can move seamlessly from one environment to another, for example moving a call from a desk phone to a mobile device.

Vocal One fully integrates three of the most common communication types into a single cloud-based application; calling, messaging and meetings. By unifying communications, users gain unmatched functionality and increased productivity.

Vocal One is ideal for businesses of any size, with any number of offices and workers located anywhere in the world.

# Vocal One – Key features include:

### **Cloud Calling**

- Move your business phone system to the cloud
- One number for all your business calls on any device
- Integrate your system with common business applications, such as MS Outlook, MS Teams, Salesforce, Netsuite, Zoho, etc.
- Call Center with omnimedia options
- Call recording and transcription

#### Messaging

- Direct and group chat
- File sharing
- Message, meet and shareSmart notifications

### Meetings

Virtual Meeting Rooms (My Room)

may have.

provides an elegant

identity to unify all

one platform.

way to create a single

communications into

- HD Video Conferencing
- Screen sharing
- Collaboration



Vocal One includes an easy-to-use web portal where you can manage your account, features and settings from anywhere. Vocal One includes an easy-to-use web portal where administrators can manage their users' accounts, features, and settings from anywhere. End-users are able to manage their own settings at any time.

Vocal One is easy and fast to deploy and can be cost effective for smaller businesses as well as for the largest corporations with thousands of employees. Vocal IP provides trained and highly skilled engineers and project managers to custom tailor and deploy your solution. In most scenarios, we can set up your Vocal One system remotely so you can begin using it immediately.



## **About Vocal IP**

Vocal IP, headquartered in New York City, is a nationwide provider of Data, Voice, Unified Communications (UCaaS) and Managed Video Surveillance services backed by our wholly owned next-generation network. We are a privately owned, financially stable company and experienced steady organic growth over the years. Vocal IP's services are backed by a reliable data and voice network with multi-access transport methods, highly experienced and certified engineering staff, efficient and responsive installation services and 24/7/365 technical support from our Network Operations Center (NOC).

Vocal One is supported by our 7/24/365 technical support team

Vocal One is the right communication solution for today's changing environment. Users demand flexibility and ease of use and Vocal One

staffed with certified engineers ready to assist you with any request you

Vocal IP combines the strength of a best-in-breed, large scale national network of a major carrier with the service, expertise and customer focus of the most committed and knowledgeable IT consulting firm.

For more information on Vocal IP and its product offerings, please contact: