



Meet Vocal IP

Headquartered in New York City, Vocal IP is a nationwide provider of Data, Voice, Unified Communications (UCaaS) and Managed Video Surveillance services backed by our wholly owned next-generation network. We are a privately owned, financially stable company and experienced steady organic growth over the years.

Our services are backed by a reliable data and voice network with multi-access transport methods, highly experienced and certified engineering staff, efficient and responsive installation services and 24/7/365 technical support from our Network Operations Center.

Vocal IP combines the strength of a best-in-breed, large scale national network with the service expertise and customer focus of the most committed and knowledgeable IT consulting firm.

A Brief Timeline of Vocal IP

- **2006** — Founded company and installed first Broadsoft Switches
- **2008** — Became CLEC in 6 Northeastern States
- **2008** — Built Network Core between 3 geo-redundant data centers: NJ, TX, and CA
- **2010** — Added 40+ NNIs with national and regional carriers
- **2011** — National expansion into 30+ states
- **2012** — Became a Telarus supplier and voted Most Innovative VoIP Provider
- **2014** — Software Development department started to develop unique Broadsoft portal
- **2016** — Deployed first Juniper SD-WAN solution
- **2017** — Met PCI, HIPAA, FINRA and GBLA compliance standards
Expanded into Broadband for SD-WAN
- **2019** — Expanded Broadsoft integration with 3rd party apps (i.e. Salesforce, MS Teams, NetSuite, etc.)

Our Services

Data

We provide a full suite of data access options nationwide combined with cloud and managed options.

Access/Connectivity

- › Direct Internet Access (DIA)
- › Dedicated Fiber Ethernet Access
- › Broadband
- › Fixed Wireless
- › 4G/LTE

Managed Network

- › SD-WAN
- › MPLS
- › Layer 2 Circuits

Cloud Services

- › Cloud Firewall
- › Enterprise Cybersecurity
- › Remote Access-as-a-Service
- › Managed Video Surveillance

Voice

Latest voice technology platform providing superior quality, scalability and communication features combined with application integration services.

Unified Communications

- › Hosted PBX/Unified Communications (UcaaS)
- › Call Center
- › Call Recording
- › Voicemail and Call Transcription

Application Integration

- › CRMs (i.e. Salesforce)
- › MS Teams
- › ERPs
- › On Demand integrations

Other Voice

- › SIP Trunking
- › E-PRI
- › E-POTS/E-FAX

Key Benefits

Wholly-Owned Network

We fully control the performance, security and reliability of our services.

Unified Voice and Data

We deliver a unified solution and a single provider to work with.

Custom Portal

Innovative web-based application portal that allows customers to intuitively manage voice features, users and accounts.

Customization

We customize the network and voice services to exactly what you need.

Integration and Development

Bridging your phone service with business applications improves customer experience and efficiency.

White Glove Service

Hands on implementation and support guarantees optimal service performance.